RecordTS

Enterprise Edition

Enterprise Session Recording

RecordTS is a remote session recording solution that records and audits employees, administrators, external vendors, and consultants' activities while remotely logged into your Citrix published apps & desktops.

CiTRIX Ready

Security and Compliancy Assistance

Recording sessions allows you to monitor access to published applications that contain sensitive or confidential information; for example medical patient records, customer information, or financial data. This information can be used to confirm you are meeting compliancy and security requirements.

Built for the Cloud and Virtualized Environments

From the ground up, RecordTS was designed to work in hosted environments, making it a tightly integrated solution to monitor remote access to your cloud infrastructure. RecordTS tightly integrates with Citrix Apps & Desktops environment which presents almost no server load. Session data is streamed to central storage for playback and review. Sessions can be exported to common video format for portability.

High Reliability Architecture

In the event your network or database become unstable, your session data will be buffered and stored locally until stability can be restored. There are internal mechanisms (drain mode) to accommodate controlled, graceful system reboots as well as support for session reliability and quick start so users are not left waiting to reconnect to their active sessions.

Cybersecurity

Session data is secured both during transmission and at rest on disk using advanced data encryption algorithms. Modules have access control for extra security.

Enterprise Design for Scalability

Whether you are recording one server or a thousand, RecordTS can handle the job. With its robust distributed, centrally managed architecture, deploying session recording to a large infrastructure is as simple as 1-2-3.

Trusted by major hospitals, banks and governments worldwide

Features:
  Video buffering
  Extremely small footprint
  Zero data loss
  Record 1000's of servers
  Cloud Ready

System Requirements:
  Windows Server 2016, 2019, 2022
  Citrix XenDesktop v7 or higher
  Citrix Apps & Desktops (all versions)

Storage Options:
  RecordTS Storage Server
  MS SQL Server 2014 or higher
  PostgreSQL v9 or higher

TSFactory ™

www.tsfactory.com